



UD TRUCKS

Attention: Preferred Commercial Repairs (Pty) Ltd

Date : 06 November 2018

To whom it may concern

RECOMMENDATION – ACCIDENT/ ACCIDENT RELATED BODY REPAIRS/ UD TRUCKS

We refer to the request from McCarthy Commercial Vehicles to include your panel beater shop on the data base as a recommended panel beater to affect accident or accident related body repairs to UD vehicles.

The core business of UD Trucks a division of Volvo Group Southern Africa (Pty) Ltd (hereinafter referred to as "UD Trucks") is the assembly, marketing and distribution of vehicles. Certain functions, including body fitments and body repairs necessitated as a result of accidents falls outside the expertise of the company although the company has guidelines that repairs have to comply with.

UD Trucks is prepared to recommend you as a preferred panel beater subject to the following conditions:

- The recommendation is subject to your continuous membership of RMI and this recommendation will be valid for a period of 12 (twelve months) from date of this letter, provided that the recommendation can be revoked should your membership of RMI be terminated during the period of 12 (twelve) months.
- You will issue a warranty for all repairs carried out by your panel beater business for a period of no less than 12 (twelve) months from the repair date
- Only genuine UD Trucks parts and accessories supplied by UD Trucks may be used to repair UD vehicles. Representatives of UD Trucks will be allowed to carry out periodic assessments to determine compliance with this condition and UD Trucks reserves the right to revoke this recommendation in the event of non-compliance.

UD Trucks, a Division of Volvo Group Southern Africa (Pty) Ltd.

Company Registration Number: 2001/022060/07

Physical Address: 5 Piet Rautenbach Street, Rosslyn, 0200, South Africa | Postal Address: PO Box 911-362, Rosslyn, 0200

Telephone: +27 12 564 9500 | Fax: +27 12 564 9532

Directors: Hörberg, Marcus A (Swedish), Mellquist, Ingrid Helene (Swedish), Hobbs, Valentia (South African), Mthembu, Mlamuli Delani Kuthula (South African)



UD TRUCKS

- You indemnify UD Trucks against any claim that may be instituted by a customer or any third party based on warranty and/or product liability,
- including but not limited to consequential losses and you undertake to ensure that you have sufficient product liability cover in place at all times
- No modification of any vehicle may be affected without the prior approval of UD Trucks
- UD Trucks will provide you with information including technical drawings where applicable, should any guidelines be amended.

Please do not hesitate to contact our Aftermarket department should you have any queries in this regard.

We look forward to a mutual beneficial relationship.

Yours faithfully

Louwrens de Klerk
National Service Manager

Sanjay Naipal
Aftersales Director, UD

UD Trucks, a Division of Volvo Group Southern Africa (Pty) Ltd.

Company Registration Number: 2001/022060/07

Physical Address: 5 Piet Rautenbach Street, Rosslyn, 0200, South Africa | Postal Address: PO Box 911-362, Rosslyn, 0200

Telephone: +27 12 564 9500 | Fax: +27 12 564 9532

Directors: Hörberg, Marcus A (Swedish), Mellquist, Ingrid Helene (Swedish), Hobbs, Valentia (South African),
Mthembu, Mlamuli Delani Kuthula (South African)